

"The patient base was always there. There were always people falling through the cracks. It wasn't as though people were making a decision to come to us and walk away from something they already had. They were making a decision to come to us because we were the only thing they had left."

Michael T. Sullivan, MD, Chief Medical Director, Mission of Mercy Speaking in the "Mercy in the Morning-Uniting to Heal" Video

# PATIENT CALLS M.O.M. "A GIFT FROM GOD" AT 20<sup>TH</sup> ANNIVERSARY CELEBRATION

"We're seeing people for the first time in scenarios that they're not used to. It could be someone has insurance, but they can't afford their co-pay. Or they have insurance, but their deductible is \$5,000, so until they reach that mark, they are basically self-pay. It creates an extraordinary strain on people's finances and their families."

Jennifer Charlton, Executive Director, Mission of Mercy Speaking in the "Mercy in the Morning - Uniting to Heal" video "I thought, what can we do – we are one little bus in the middle of nowhere. I can tell you that 20 years later, I have that same feeling – we're just one little bus. But when I look back on those 20 years to what we're doing now, and the number of patients we've served and the volunteers we have – it's amazing!" said Maureen Liddle, Nursing Director, at our "Mercy in the Morning – Uniting to Heal Community Fundraising Breakfast."

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## **OUR MISSION**

The Maryland/Pennsylvania Program of Mission of Mercy seeks to restore dignity and provide "healing through Love" by offering free primary healthcare, dental care and prescription medications to the uninsured and underinsured working poor through our mobile medical clinic.

Founded in 1994, Mission of Mercy is a not-forprofit 501(c)(3) organization. With the support of approximately 300 volunteer medical and administrative professionals, Mission of Mercy has served more than 28,400 patients through more than 166,000 visits to their clinics. In addition, the Maryland/Pennsylvania program has dispensed more than 360,000 free prescription medications.

Mission of Mercy is not a recipient of government funding and relies solely on donations from individuals, churches, civic organizations, corporations, and foundations for its charitable services. For more information, visit www.aMissionofMercy.org or call 301-682-5683.

## M.O.M. ONLINE

Visit our new website latest events and happenings! www.aMissionOfMercy.org/Maryland-Pennsylvania



follow us on facebook: facebook.com/ amissionofmercy



follow us on twitter:

@missionofmercy

To receive our e-newsletters and latest news, please send your email address to: main@amissionofmercy.org

\* October 2, 2013 article on CNN



# EXECUTIVE DIRECTOR'S CORNER

DEAR VALUED FRIENDS,

As we celebrate our 20th Anniversary of Restoring Dignity and Healing through Love, we look toward the future and how we might strengthen our services to those without access to the medical and dental care they so desperately need.

The need for medical and dental services has never been greater. Recent estimates of the Congressional Budget Office (CBO) state that in 2014, with the Affordable Care Act (ACA) in effect, 44 million people will be uninsured. Furthermore, the ACA does not cover dental care.

In addition, there's the issue of access to care:

- According to the Association of American Medical Colleges, the U.S. is short about 20,000 physicians and that number is expected to grow to more than 50,000.
- Nearly half of the nation's 830,000 physicians are over the age of 50, meaning they're nearing retirement and could simply opt out.
- Nurses are also in short supply, according to the American Medical Association.\*

As a result, people may have insurance, but they may not find a physician's office willing to accept their insurance, let alone take new patients.

In addition to being uninsured, many of our patients are underinsured. In other words, they are unable to afford their out-of-pocket costs due to high deductibles (one family reports paying \$8,000 for a family of six!) and high cost prescription medications. In effect, they're self-pay until a health catastrophe occurs.

#### **IMPASSIONED ABOUT HELPING VETERANS**

We are profoundly saddened by the recent revelations that our veterans are not receiving the care that they deserve. Although we cannot provide all of the services that may be needed, we CAN provide free primary healthcare, dental care, and prescription medications through the Indigent Drug Program. If you know of a veteran who needs our help, please have them contact us at 301-682-5683.

Sincerely,

Janifes Charlton

Jennifer Charlton, Executive Director

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Attended by about 200 community leaders, the May 8, 2014 event inspired more than a few tears, and:

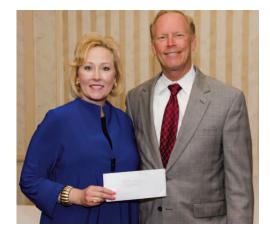
- · Highlighted our 20th Anniversary
- Introduced our "Mercy on the Move" Comprehensive Capital Campaign to replace our aging medical unit, add clinic days, and add a new mobile dental unit.

Drs. Gianna and Michael Sullivan talked about the early days of Mission of Mercy (M.O.M.) in the inspiring video.

"I was invited by God to leave my medical career as a pharmacist and live my life for those less fortunate," explained Gianna Sullivan, PharmD, foundress of M.O.M.

"A patient – I'll call her Mrs. OG – came into my office 20 years ago. She had heart disease and needed a new valve; it was a problem because she had no insurance. She looked at me with tears in her eyes and told me she was going to die," explained Dr. John Vitarello, of Cardiovascular Specialists of Frederick.

Dr. Vitarello, who has been a specialty medical provider for M.O.M. since we opened our doors, noted how he was able to get our patient the surgery and rehab she needed. "She came into my office last week – now she has grandchildren," he shared with tears in his eyes. "I went into medicine to care for people and comfort them. It's part of our unconditional love," he concluded.



Greg Kahlert, Chairman of the Board of the Kahlert Family Foundation, told the audience that his foundation will provide a lead grant for M.O.M.'s campaign. "We're hoping we can help you get that new medical van – which is critically needed – on the road as soon as possible," he added.

## "Mission of Mercy is a gift from God."

KATHY, A PATIENT WITH MULTIPLE HEALTH ISSUES

#### A SPECIAL THANKS TO DR. MICHAEL SULLIVAN

Three M.O.M. patients, Christine, Kathy and Olga, presented Dr. Sullivan with a Lifetime Achievement Award. "On behalf of all of the patients who have received care from this organization, thank you. Thank you for your heart, your passion and your commitment to deliver God's healing love to those who need it most," said Christine. (See Christine's story on page four.)

Barbara Brookmyer, M.D., Public Health Officer and Director of the Frederick County Health Department, noted in her remarks that "about 240 medical and administrative volunteers work to help M.O.M. fulfill its promise of bringing 'the doctor to the people.'"

### UNITING TO HEAL

"Uniting to Heal is more than an 'event theme,' it's a declaration of what it takes to make our community great. To me, it eloquently captures our shared commitment of 'people taking care of people' – working arm in arm, hand in hand," noted Ms. Charlton in her remarks.

"In the changing landscape of health care and a broken system that is still not working, we often get mired down in the statistics – in the numbers. But, behind every number, there's a person...with a story, a family, a name, and a heartbeat," she added.



Dr. Michael Sullivan received a Lifetime Achievement Award for the crucial role he has played in Mission of Mercy's 20 years of Restoring Dignity and Healing through Love.

# M.O.M. THANKS YOU!

Our Mercy in the Morning Community Fundraising Breakfast Sponsors!



## **Gold Sponsor:**



Cardiovascular Specialists of Frederick

FrederickHeartDocs.com

### **Lead Gift Sponsors:**



For Their Matching Lead Gift

Mr. & Mrs. Ronald Serabian

Dr. & Mrs. John Vitarello

Thank You To Amy Benton For Donating The Flowers!

amyberton

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## PATIENTS SHARE THEIR STORIES ABOUT M.O.M.'S LIFE-SAVING SERVICES

"When I was growing up, I was involved in a devastating domestic violence situation that has had a profound impact on my life and my body's physical health," Kathy told the audience. "Then, about 10 years ago, my appendix burst and the ER surgeon did not properly repair my damaged body. I ended up coughing constantly with pneumonia that remained untreated. That, in turn, cause an incisional hernia. The surgeon tried multiple repairs, but the infections remained."

"I was in pain, curled up on the floor, retching because, as I learned later, my organs had been placed incorrectly back in my body. I was in utter despair, with nowhere to go."

Kathy went on to explain how M.O.M. helped her receive the surgeries she needed through Baltimore's Mercy Medical Center, one of our partner hospital systems.

"My life has led me down a path that I would have never imagined and it's been a Godsend to find Mission of Mercy, Dr. Sullivan, and the entire medical team at the clinics...to support my path to health and healing."

"Now I can be the mom and grandparent that my family needs me to be. I also have the joy of helping to care for two beautiful autistic children. This organization has provided me with a second chance at life that my husband and I could have never afforded on our own," she concluded.

"After battling cancer, going through a divorce, and experiencing a severe decline in my business after the recession, I found myself unable to afford health insurance. I couldn't afford the cost of keeping up with my oncology follow-up appointments...I didn't have a primary health care provider and I lived in a constant state of fear, wondering if the cancer was coming back or what I would do if I got sick.

"Then, I found Mission of Mercy. Since I walked in the doors for that very first appointment, the doctors and nurses have looked out for me. They're loving, caring and compassionate."

CHRISTINE, HAIRSTYLIST FOR 37 YEARS AND PATIENT

# "Campaign for Care" Launched in Harrisburg at New Clinic Site

Local dignitaries and supporters welcomed Mission of Mercy as we opened our new clinic location and launched our Harrisburg "Campaign for Care - Uniting to Heal" on Friday, April 4, 2014. Mission of Mercy has been offering free healthcare, dental care and prescription medications in Harrisburg and Dauphin County, PA since 2002.

The new mobile medical clinic is located at St. Francis of Assisi's Catholic School at 1459 Zarker Street (15th and Zarker).

"The new location provides more opportunities for collaboration with our fellow medical and safety net providers in Harrisburg and Dauphin County," noted Jennifer Charlton, Executive Director of M.O.M. "It also brings more visibility to the critical need for our clinic as part of the total healthcare solution for Dauphin County," added Ms. Charlton.

#### NEED TO CLOSE FUNDING GAP

"Because we've had a fairly low profile in the past, many people don't know about Mission of Mercy and the life-saving services we offer. Our Campaign is designed to raise awareness and close a \$130,000 shortfall in funding so we can keep the clinic open," added Ms. Charlton.

## THE CAMPAIGN INCLUDES SEVERAL KEY COMPONENTS:

The **Highmark Walk for a Healthy Community**, which was held on May 17th.

A Day of Giving held at local churches on designated Sundays.

Expanded **corporate partnerships** with businesses in the community.

## MISSION OF MERCY IN DAUPHIN COUNTY

Since 2002, we have provided critical health and dental care services to:

Nearly **17,000 medical and dental** patient visits to area residents.

Additionally, we have **dispensed 366,000 free prescriptions** through our six clinic locations in Pennsylvania and Maryland.

Want to help keep Mission of Mercy in Harrisburg and Dauphin County? Visit www.aMissionofMercy.org/donate and designate "Harrisburg" in the "Other" field under "Use my donation to support..." Thank you!



L to R: Randie Yeager, Acting Human Services Director, Dauphin County; Pastor Ricardo Volcy; Commissioner George Hartwick, III; Fr. John Bednarik, OFM, Cap; Sister Romaine Niemeyer, SCC, President and CEO, Holy Spirit Health System; Dr. Michael Sullivan, Chief Medical Director; Mission of Mercy (M.O.M.); Jennifer Charlton, Executive Director, M.O.M.; Representative Sue Helm; Representative Patty Kim; and Patti Bucek, VP of Operations, Harrisburg Chamber of Commerce.



# Since 1994

## The Mission of Mercy Maryland/Pennsylvania program has provided:

30,000 medical patients,

172,700 medical visits,

10,000 dental patients,

16,000 dental visits,

And dispensed 368,000 medical prescriptions.

ALL FREE.

## **EVENT NEWS**

#### THANK YOU TO OUR GOLF CLASSIC SPONSORS!

What a fabulous event! Presented by Leidos Biomedical Research, Inc., and held on June 16 at the Holly Hills Country Club in Ijamsville, MD, the event included a Scotch tasting, bagpipes, and the chance to win a \$7,000 trip for two to the Fairmont Hotel St. Andrews, Scotland.

**Thanks also to our Golf Committee:** Dan Fox, Leidos Biomed; Scott Springmann, BB&T; Ken Coffey (Honorary Chair), Frederick Memorial Hospital; Kris Anderson, Holly Hills; George Littrell III, Morgan Stanley; and Paul Rock, Board Member.

Many Thanks to our Generous Presenting Sponsor!





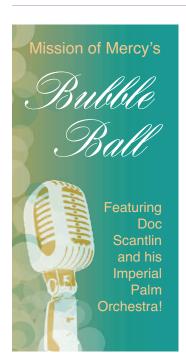
#### NEW! INTRODUCING OUR INAUGURAL GETTYSBURG GALA!

Join us for our first annual "Uniting to Heal Gettysburg Gala" on Tuesday, September 23 from 5:30 - 8:30 pm at the Gettysburg Hotel in downtown Gettysburg. The event will feature music, a silent auction, cocktails and heavy hors d'oeuvres.

This delightful evening will be an opportunity for people to enjoy themselves and learn more about the wonderful work that Mission of Mercy does in Gettysburg and Adams County. **For details or to donate an auction item**, call 301-682-5683.

#### CASUAL FUN REIGNS AT THE GETTYSBURG GOLF TOURNAMENT

Planned for Saturday, September 27 at the Meadow Brook Golf Course in Gettysburg, PA, this annual tournament is a casual event that provides a great opportunity to reach customers or clients in the greater Frederick County/Adams County region. Last year's sponsors included the Gettysburg Adams Chamber of Commerce, S & S RV Super Service Center and Meadow Brook Golf Course. For tickets or sponsorship information, please call 717-642-9062.



#### DOC SCANTLIN TO DAZZLE AT THE 20TH ANNIVERSARY "BUBBLE BALL"!

On Friday, November 7 from 6:30 - 11:30 pm, the ballroom of the FSK Holiday Inn in Frederick, MD will be swinging with silent and live auctions and a shining performance by the world-renowned **Doc Scantlin and his Imperial Palm Orchestra**!

"We are excited about this very special evening to celebrate our 20th Anniversary, and all of the volunteers and sponsors who support Mission of Mercy," noted Jennifer Charlton, Executive Director. Last year our Premier Gold Sponsors were: Monocacy Health Partners, affiliated with Frederick Memorial Hospital, and Mount St. Mary's University.

This premier fall gala is an excellent way to showcase your company's products and services to several hundred "movers and shakers" from the six communities we serve. **Tickets are \$150 per person** or **buy two tickets at the Patron level for \$500**. Call 301-682-5683 or mail your check to 22 S. Market Street, Suite 6D, Frederick, Maryland 21701, or go online to www.MDTIX.com. **For sponsorship details**, please call 301-682-5683. Discounted room rates can be arranged through the Holiday Inn.

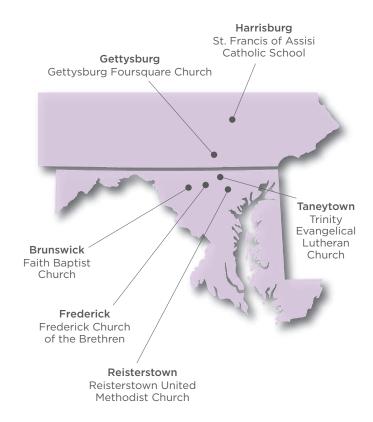
We are also seeing items for the auctions, including dinners, resort accommodations, special gift baskets, cosmetic and aesthetic services, artwork and more. Donating a timeshare week is another way to make a difference!

MISSION OF MERCY

# Mobile Clinic Host Sites

Our patients are the uninsured or underinsured working poor. To support our services, we rely on the generosity of corporations and their employees in the communities we serve.

Thanks to our donors and many volunteers, we are able to provide great medical and dental care, plus prescription medications – **all for free!** This keeps employees healthy and our communities working.



## CORPORATE GIVING

PLATINUM

**GIVING SOCIETY** \$10,000 per year for 3 years

**GOLD** 

**GIVING SOCIETY** \$5,000 per year for 3 years

**SILVER** 

GIVING SOCIETY \$2,500 per year for 3 years

**BRONZE** 

**GIVING SOCIETY** \$1,000 per year for 3 years

## LEGACY GIVING

Will Designation

Remainder Trust Estate Asset(s)

**Appreciated Stock** 

Life Insurance Program
Capitol Retirement Plan
Trust Fund / Foundation

Mission of Mercy is a wonderful way to leave a lasting legacy. Please consult with your trusted financial or insurance advisor. For more information, contact Jennifer Charlton, Executive Director, at 301-682-5683.

A SPECIAL THANKS TO OUR MULTI-YEAR HEALING THROUGH LOVE GIVING SOCIETY MEMBERS:

## **GIFT OF HOPE**

\$5,000/YEAR FOR FIVE YEARS

Jennifer Charlton and Gene Shuldes
Dr. and Mrs. John Vitarello
Mr. and Mrs. Ron Serabian

Helps fund 12 mobile dental clinic days each year.



## **GIFT OF MERCY**

\$1,000/YEAR FOR FIVE YEARS

Mr. and Mrs. Darrell Guyton
Mr. Jim Nicholson

Provides one year of medical treatment and prescription medications for one adult patient with a chronic health condition.

**TO DONATE**, please use the enclosed envelope or go online to **amissionofmercy.org/donate**.



MD/PA Program Mission of Mercy 22 South Market Street, Suite 6D Frederick, MD 21701-5572

Tax ID# 86-0704883

# EXPERIENCE MISSION OF MERCY IN ACTION!

ATTEND A
"COFFEE
WITH M.O.M."
CLINIC TOUR!



Tour our mobile clinic, meet the volunteers, and hear stories of

healing, hope and inspiration. Light refreshments served!

## Upcoming MD/PA Tour Dates:

### **Frederick Church of the Brethren**

201 Fairview Avenue, Frederick, Maryland July 21, August 18 (Mondays, 10-11am) (off Rosemont Avenue, near Hood College)

### **Gettysburg Foursquare Church**

330 West Middle Street, Gettysburg, Pennsylvania August 20 (Wednesday, 10-11am)

#### St. Francis of Assisi Catholic School

1459 Zarker Street (15th & Zarker), Harrisburg, Pennsylvania July 25 (Friday, 10-11am)

To RSVP for a tour, please contact us at main@aMissionofMercy.org or 301-682-5683.

COFFEE WITH M.O.M. TOURS INCLUDE A LOOK INSIDE THE MISSION OF MERCY MOBILE CLINIC!

