



“Our partnership [with Mission of Mercy] has allowed thousands of those in our community who are underserved and in need to gain access to the care they so desperately need. The Mission of Mercy staff extends the reach of Frederick Memorial Hospital into areas that we are unable to reach.”

– Tom Kleinhanzl, President and CEO, Frederick Regional Health System

## “UNITING TO HEAL” THROUGH INNOVATIVE PARTNERSHIPS

Partnerships with hospitals such as the Frederick Regional Health System bring together all of the services that patients need in a timely manner. The result is better outcomes, healthier patients, and lower overall costs. Throughout this process, our patients experience compassion and Love, and their trust and dignity is restored.

### WORKING WITH OUR HEALTHCARE PARTNERS FOR BETTER CARE FOR OUR PATIENTS

**Here's a startling statistic:** *Patients who are discharged from a hospital who don't get connected with a “medical home” within one week are 66 percent more likely to be re-admitted to the hospital than those who do get prompt medical follow-up. That's expensive to the hospital and to the community, and can be debilitating to patients.*

It's also a reality that Frederick Regional Health System (FMH) and Mission of Mercy (M.O.M.) are transforming. Strategic partnerships throughout the communities we serve enable us to make lasting impacts while also

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## OUR MISSION

The Maryland/Pennsylvania Program of Mission of Mercy seeks to restore dignity and provide "healing through Love" by offering free primary healthcare, dental care and prescription medications to the uninsured and underinsured working poor through our mobile medical clinic.

Founded in 1994, Mission of Mercy is a not-for-profit 501(c)(3) organization. With the support of approximately 300 volunteer medical and administrative professionals, Mission of Mercy has served more than 28,400 patients through more than 166,000 visits to their clinics. In addition, the Maryland/Pennsylvania program has dispensed more than 360,000 free prescription medications.

Mission of Mercy **is not a recipient of government funding and relies solely on donations from individuals, churches, civic organizations, corporations, and foundations for its charitable services.** For more information, visit [www.aMissionofMercy.org](http://www.aMissionofMercy.org) or call 301-682-5683.

## M.O.M. ONLINE

Visit us online for our latest events and happenings!  
[www.aMissionOfMercy.org](http://www.aMissionOfMercy.org)



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To receive our e-newsletters and hot news, please send your email address to:  
[jwhite@amissionofmercy.org](mailto:jwhite@amissionofmercy.org)

*This issue was printed in color through a generous donation by graphic designer, Mary Ann Beane.*



## EXECUTIVE DIRECTOR'S CORNER

**SHARE YOUR LEADERSHIP.  
MAKE A DIFFERENCE.**

It's no accident that Mission of Mercy staff is always thanking our legions of volunteers. They're the ones who provide the experienced and loving medical and dental care, along with the administrative support, that keeps our mobile medical clinic serving at six clinic sites in Maryland and southern Pennsylvania. Without their skills and dedication, we would not have been able to serve the more than 28,400 patients who have visited our clinic since 1994!

Equally important are the volunteers who serve on committees, organizing critical fund-raising events, such as our gala (see the Bubble Ball feature on the back), our Frederick and Gettysburg golf tournaments and our Mercy in the Morning Breakfast. Some of those volunteers also serve another essential role for Mission of Mercy – as members of our Leadership Council.

### **A Passionate Voice in the Communities We Serve**

Members of the Leadership Council are community leaders who are passionate about our mission. They've attended clinic tours, seen us in action, and understand the importance of our life-saving work.

As a regional program, we have the challenge – and opportunity – to serve many different types of communities spread throughout Maryland and southern Pennsylvania.

**We need committed leaders who live and work in each community**, and can bring their voice and leadership to support and expand our programs. Members of our Leadership Council play a critical role in connecting Mission of Mercy to the communities we serve, and the many communities in the region to Mission of Mercy.

As a member of the Leadership Council, you are welcome to invite friends and family members to attend a clinic tour as our guests, meet volunteers, and hear stories of healing, hope and inspiration. Leadership Council members also serve on various committees, and share with others by inviting guests to our inspirational Mercy in the Morning breakfast held in May. Leadership Council membership can also be a stepping stone to serving on Mission of Mercy's prestigious National Board of Directors.

Everyone has a story. We invite you to become part of the Mission of Mercy story. If you're interested in joining our Leadership Council, please contact me at **301-682-5683**.

Sincerely,

Jennifer Charlton, Executive Director

# EVENT NEWS

## Mission of Mercy Golf Classic, Presented by Leidos Biomedical Research (formerly SAIC-Frederick, Inc.), is a Huge Success!

Thanks to our generous presenting sponsor, Leidos Biomedical Research, Inc. (formerly SAIC-Frederick, Inc.), plus a host of additional sponsors (listed at left), our annual Golf Classic on June 17, 2013 at the Holly Hills Country Club in Ijamsville, just south of Frederick, Maryland, was a huge success! Between our 101 golfers and our sponsors, **we raised more than \$65,000!**

A special thanks goes to our Committee Chair, Darrell Guyton of Morgan-Keller, for his outstanding leadership. Our thanks as well to the hard-working committee: Catherine Oakes, Karl Morris, Dan Fox, Paul Rock, Scott Springmann, Jake Ginsberg, JP Lunn, George Littrell III and Dan Spruill.

**We're already thinking about next year's Golf Classic -** if you'd like to be a sponsor or volunteer on the committee, please contact Jennifer Charlton, Executive Director, at [jcharlton@amissionofmercy.org](mailto:jcharlton@amissionofmercy.org).

### Presenting Sponsor

SAIC-Frederick, Inc. is now:



# leidos

Leidos Biomedical Research, Inc.

### Favor Sponsor



### Platinum Sponsors



Sharing Knowledge for a  
Brighter Direction



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“Since that day there is nothing anyone could ever say to convince me that one person cannot change a nation. One person can do unbelievable things. All it takes is that one person who’s willing to risk everything to make it happen.” – Sam Childers

## HARRISBURG WALK ONCE AGAIN EARNS HIGH PRAISE

This year's annual Walk for a Healthy Community **exceeded the \$10,000 goal!** Underwritten by Highmark Blue Shield, the 5K walk and one-mile fun run was held Saturday, May 18th on the campus of the Harrisburg Community College in Harrisburg, PA.

“A special thanks to Jim and Audrey Miket, for heading up this event,” said Jennifer White, Mission of Mercy's office manager and the local coordinator for the event.

## THANKS TO OUR GETTYSBURG GOLF TOURNAMENT SPONSORS!

The 77 golfers who joined in our 17th annual Mission of Mercy Gettysburg Golf Tournament were welcomed by gorgeous fall weather! Held on Saturday, September 28, this year's tournament was part of **M.O.M.'s Campaign for Care** to raise \$50,000 to help keep Mission of Mercy's services in Gettysburg and Adams County.

Our thanks to all of our sponsors, and especially to the Gettysburg Adams Chamber of Commerce, S & S RV Super Service Center and Meadow Brook Golf Course. “Roger Weaver, owner of Meadow Brook, has been an incredible supporter of Mission of Mercy's golf tournament, and makes it a very affordable tournament for the golfers to enjoy,” noted David Liddle, CFO of M.O.M.

“Our thanks as well to Debbie McClain for organizing the tournament, and for the countless hours she devoted to making it a success!” said Jennifer Charlton, M.O.M.'s Executive Director.

## ENJOY A MEAL AT FREDERICK BOB EVANS TO BENEFIT M.O.M.

That's right, when you enjoy a meal at either Bob Evans location in Frederick, on the **second Wednesday of each month**, from 6 am - 9 pm, 15 percent of your check will go to Mission of Mercy. Please check our website for the most recent Bob Evans flyer. You must **print and present the flyer** for us to receive the 15 percent of your check.





# Mission of Mercy Teamed Up with Gettysburg Ministerium On “Campaign for Care”

For many Gettysburg and Adams County, PA residents, Mission of Mercy's FREE mobile health clinic is the only source of health and dental care and prescription medications. “But for our services to continue in Gettysburg, we need to raise at least \$50,000,” says Executive Director Jennifer Charlton.

A \$12,000 matching grant from the Hoffman Trust could also help Mission of Mercy to continue providing free medical care in Adams County.

**The Campaign for Care**, which officially launched August 15th and is continuing through the fall, included mailings and information about our services to residents, corporations and church members, a series of articles in the *Gettysburg Times*, a breakfast with members of the Gettysburg Ministerium, and several tours of the mobile health clinic.

## THE CAMPAIGN WRAPPED UP WITH KEY EVENTS:

The long-running **Golf Tournament** (see page three), and **A Day of Giving** held on Sunday, September 29th at participating churches, followed by a picnic lunch at Gettysburg United Methodist Church. Overall, 19 churches participated in a Day of Giving for the Campaign For Care.

“The best quote I heard about the Day of Giving came from one of our retired pastors, who fellowships and ministers with us here at Gettysburg United Methodist Church,” said Jay Zimmerman, pastor of United Methodist.

“He said his eight-year-old granddaughter, Lily, who was visiting in worship and was part of the mobile clinic tour, went home on Sunday evening and told her parents ‘**Before we eat, I want to pray for the people in Gettysburg, so they can have**



**medical care.**’ The message of the day arrived!” added Pastor Zimmerman.

To help keep Mission of Mercy in Gettysburg and Adams County, visit [www.aMissionofMercy.org/donate](http://www.aMissionofMercy.org/donate) and designate “Gettysburg” in the other field under “Use my donation to support...”



## across the miles

NEWS FROM ARIZONA & TEXAS

### COMMUNITY COLLABORATION HELPS FAMILIES IN ARIZONA

The spirit of collaboration is in the air at Mission of Mercy's Arizona clinics as new partnerships come to life. This is especially true in the program's newest clinic, located in the heart one of the most underserved neighborhoods in Phoenix.

On-site patients will find a free pediatric dental clinic, operated by CASS Dental, Mission of Mercy's free primary medical clinic and health education and prevention programs offered

through Esperanza. Co-located services give families an access point for health and wellness.

The Murphy Clinic was funded by donations from the Parson's Family Foundation, Phoenix Rotary 100 and BHHS Legacy Foundation.

### PARTNERING WITH GABBARD TO IMPROVE OUR SERVICES

The Mission of Mercy Texas Mobile Medical Program recently partnered medical efforts with the Gabbard Clinic and conducted our initial clinic

on September 18, 2013. Gabbard is a small clinic that is part of Corpus Christi Metro Ministries, whose main mission is to serve the homeless. They maintain a small medical staff and it made sense to join forces to see more patients.

This is our first evening clinic, which should attract an after-work clientele. Combining our mobile health care clinic with Gabbard also allows for more effective use of equipment, to better serve our patients.

AZ

TX

# COFFEE WITH M.O.M. CLINIC TOURS



## EXPERIENCE MISSION OF MERCY IN ACTION!

Attend a tour of our mobile clinic, meet the volunteers, and hear stories of healing, hope and inspiration. Light refreshments served!

## Upcoming MD/PA Tour Dates:

### Frederick Church of the Brethren

201 Fairview Avenue, Frederick, Maryland  
October 28 and November 11 & 25 (Mondays, 10-11am)  
(off Rosemont Avenue, near Hood College)

### Gettysburg Foursquare Church

330 West Middle Street, Gettysburg, Pennsylvania  
November 20 (Wednesday, 10-11am)

To RSVP for a tour, please email Curtis Jamison  
at [cjamison@AMissionofMercy.org](mailto:cjamison@AMissionofMercy.org).

*"No doctor has ever taken me for the person I am and treated me with such compassion, caring and understanding..."* - SCAG, patient

COFFEE WITH  
M.O.M. TOURS  
INCLUDE A  
LOOK INSIDE  
THE MISSION  
OF MERCY  
MOBILE CLINIC!



## M.O.M. Benefits from Frederick 48

Frederick 48 is a call to all of Frederick to join together in a giving revolution! Held on Thursday and Friday, September 26th and 27th, this program asked individuals to join with businesses, schools, and community and faith-based organizations for a giving revolution to help local non-profits serve the most in need in our community.



The most moving testaments to the power of our mission in the community often come directly from our patients...

*"As a disabled American Veteran and a diabetic who works part-time, without insurance, it's very difficult to maintain any kind of medical assistance...they are a God-send and without them, I would not know where to turn."* - MYB

*"I live off Social Security of about \$1,100 a month; I developed diabetes, but I couldn't afford my insulin. I went to another organization... they told me I didn't fall into their categories...so there I was, empty-handed. Insulin costs \$200/month for the Flex pens. MOM gave me a box of flex pens - each pen lasts a little over a month - I was almost overwhelmed with joy."*

*"And the people were so kind to me...it literally almost brought me to tears. They treated me like they'd known me all my life, like they really wanted to help me."*

- 64-YEAR-OLD RC,  
SELF-EMPLOYED HANDY MAN



## M.O.M. COMMUNITY BREAKFAST WAS FILLED WITH LOVE AND INSPIRATION!



L to R: Jennifer Charlton, Executive Director, Randolph & Rowena Harris, Dr. Gianna Talone-Sullivan, Tom Kleinhanzl, Dr. Michael Sullivan, Dean Baldwin, RN and Dr. Larry Romane.

**"Uniting to Heal"** was the theme of the Mercy in the Morning Community Breakfast on May 9, 2013 at the FSK Holiday Inn in Frederick, Maryland.

More than 150 community leaders and volunteers gathered to learn more about the inspiring work taking place in M.O.M.'s free primary medical and dental clinics throughout Maryland and South/Central Pennsylvania.

**Attendees viewed an inspiring video** that showcased several individuals and families whose lives were transformed - even saved - through M.O.M.'s "healing through Love." Rowena Harris shared her heart-felt story of how M.O.M. gave her and her husband, Randolph Harris, not only medical care, but also respect, compassion and dignity. More than a few handkerchiefs and checkbooks came out, as attendees were truly moved to support our life-giving work.

## M.O.M. PREVENTS TRIP TO ER DURING BALTIMORE HOMELESS CONNECT

Mission of Mercy's participation in **Baltimore's Homeless Connect** on September 19, 2013, was anything but routine.

Sponsored by United Way of Central Maryland, the one-day event brings together services to meet every need of those who are homeless or nearly homeless in Baltimore City. Services included medical exams and screenings, haircuts, legal advice, access to healthy food, etc.

One of the patients seen by Dr. Michael Sullivan, M.O.M.'s Chief Medical Director, was a woman in her 40's who wasn't feeling well. She knew she was diabetic and had insulin, but wasn't taking enough, so her blood sugar level was extremely high (575); she was close to needing a trip to the ER.

"We gave her fast-acting insulin to get her blood sugar down, and provided additional oral medications and a plan to keep her blood sugar levels lower. We were able to get her an appointment with her doctor within two weeks and she promised to go," noted Dr. Sullivan.

"Just about everyone we saw needed to see a doctor soon, but had they not come to see our clinic that day, they wouldn't have known they had a medical issue needing attention," said Dr. Sullivan.



## UNITING TO HEAL { continued from pg 1 }

providing increased access to care while reducing costs for our patients, and ultimately, the community.

FMH and M.O.M. have long had a productive partnership; FMH provides laboratory and radiology services to M.O.M.'s patients each year, ensuring a proper diagnosis and a treatment plan.

Now, under an innovative new partnership agreement, FMH will discharge patients who are without a medical home to M.O.M.'s Frederick City or Brunswick clinic for follow up care as their medical home. So that discharged patients get prompt care, M.O.M. has aligned the schedule to support clinic services one day per week throughout most of the calendar year.

"We really appreciate our relationship with FMH and Tom Kleinhanzl, President and CEO," said Jennifer Charlton, Executive Director of Mission of Mercy. "Tom is very progressive,

and is constantly looking for ways to enhance our partnership to provide better outcomes for patients and our community," she added.

"As health care reform transforms the way care providers engage with the communities they serve, hospitals and health systems around the country are searching for models to fashion outreach opportunities that truly make a difference," said Mr. Kleinhanzl.

"They need not look any farther than the 16 year relationship between Mission of Mercy and FMH. We thank [them] for all they do to provide care to the citizens of Frederick County, and we look forward to many more years of a partnership that has truly 'raised the bar'," he added.

M.O.M. also has formed essential partnerships with many hospital systems integral to the various communities being served by our clinics, including:

**Mercy Medical Center**  
Baltimore, Maryland

**St. Agnes**  
Baltimore, Maryland

**Carroll Hospital Center**  
Westminster, Maryland

**Frederick Memorial Healthcare System**  
Frederick, Maryland

**Gettysburg Hospital/Wellspan**  
Gettysburg, Pennsylvania

**Holy Spirit Hospital**  
Harrisburg, Pennsylvania

**Dulaney Eye Institute**  
Baltimore, Maryland

"This collaboration of communities brings health, compassion, well-being and dignity to our patients and also to the many loving and dedicated volunteer medical professionals and administrative volunteers who make it possible for Mission of Mercy to make an extraordinary impact in the communities we serve," added Jennifer.

# MISSION OF MERCY NEEDS YOUR SUPPORT!

Our patients are the uninsured or underinsured working poor. To support our services, we rely on the generosity of corporations and their employees in the communities we serve.

Thanks to our donors and many volunteers, we are able to provide great medical and dental care, plus prescription medications – **all for free!** This keeps employees healthy and our community working.

## CORPORATE GIVING

**PLATINUM  
GIVING SOCIETY** \$10,000 per year for 3 years

**GOLD  
GIVING SOCIETY** \$5,000 per year for 3 years

**SILVER  
GIVING SOCIETY** \$2,500 per year for 3 years

**BRONZE  
GIVING SOCIETY** \$1,000 per year for 3 years

## WORK PLACE GIVING

Once again the annual work place giving campaigns are underway! **Mission of Mercy asks that you consider designating our organization as the recipient of your payroll deduction.**

Mission of Mercy received \$46,328 in designated funds from the work place giving campaigns in Maryland and Pennsylvania in 2012. During these challenging times, we have seen an increase in the need for all of our services. *Your donations are more important than ever!*

AGENCY	DESIGNATION #
Combined Charity Campaign (Balto. City)	4502
Frederick County Employees	0551
Frederick County Board of Education	0551
Frederick City Employees	0551
Community Health Charities	74
Chesapeake Bay Area CFC	15828
Central Pennsylvania CFC	15828
CFC of Eastern Panhandle	15828
CFC of National Capital Area (DC)	64562
CFC of Delaware	15828
CFC of Western Maryland	15828
Pennsylvania SECA	4401-0035

To designate M.O.M. during the United Way campaign, please include our name, address & phone: **22 South Market Street, Suite 6D, Frederick, Maryland 21701-5572, 301-682-5683.**



## LEGACY GIVING

**Mission of Mercy is a wonderful way to leave a lasting legacy.** Please consult with your trusted financial or insurance advisor. For more information, contact Jennifer Charlton, Executive Director, at 301-682-5683.

**TO DONATE NOW,** please use the enclosed envelope or go online to **[amissionofmercy.org/donate](http://amissionofmercy.org/donate).** Thank you for your support.

**PLEASE CONSIDER  
MAKING MISSION OF  
MERCY A PART OF  
YOUR LEGACY!**

Will Designation  
**Remainder Trust**  
Estate Asset(s)  
**Appreciated Stock**  
Life Insurance Program  
**Capitol Retirement Plan**  
Trust Fund / Foundation



MD/PA Program Mission of Mercy  
22 South Market Street, Suite 6D  
Frederick, MD 21701-5572  
Tax ID# 86-0704883

Mission of Mercy's

# Bubble Ball

## AN EVENING OF ELEGANCE AND GIVING

This enjoyable evening on Friday, November 1, 2013 at the FSK Holiday Inn in Frederick, Maryland raised much-needed funds to support the six mobile health clinic sites that serve Maryland and southern Pennsylvania. The event featured silent and live auctions, a cocktail reception and a seated dinner, along with dancing to the tunes of the Junkyard Saints. If you would like to donate to Mission of Mercy, please visit [www.aMissionofMercy.org/donate](http://www.aMissionofMercy.org/donate).

Our heart-felt thanks  
to our Gala Premier  
Gold Sponsors:



### FACTS ABOUT THE AFFORDABLE CARE ACT (ACA) AND MISSION OF MERCY:

According to a revised estimate by the Congressional Budget Office, even after the ACA (also known as the Health Care Reform Act) is fully implemented, **there will still be about 30 million people who will be uninsured** and in need of access to healthcare. It is also estimated that there will be a **52,000 shortfall of physicians nationwide**. Through the changing health care scenarios, Mission of Mercy is dedicated to serving those in need.