

# Mission of Mercy 2009 Year-to-Date Summary of Services (January 1 to December 31, 2009)



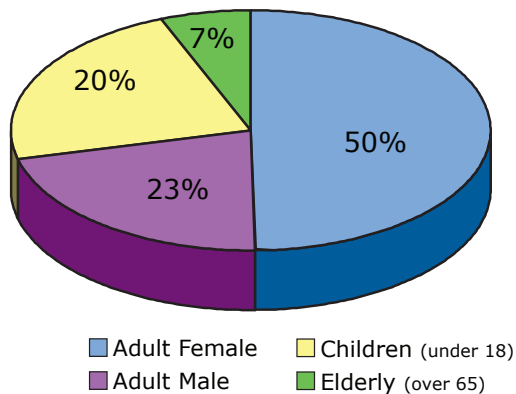
## PATIENT CARE SUMMARY

Arizona Clinics	2009 YTD	2008 YTD	Percentage of Change	Total Since Inception	
	Patients/Visits	Patients/Visits		Patients	Visits
Mesa, AZ	1370 / 3,394	1,361 / 3,220	5% (+)	18,602	49,544
Maryvale, AZ	524 / 1,381	471 / 1,165	19% (+)	7,806	18,707
Phoenix, AZ	1,539 / 4,114	1,373 / 3,510	17% (+)	14,805	42,797
South Phoenix (*opened 7/08)	587 / 1,138	287 / 460	132%* (+)	779	1,667
<b>TOTAL</b>	<b>4,020 / 10,027</b>	<b>3,492 / 8,355</b>	<b>20% (+)</b>	<b>42,012</b>	<b>112,715</b>

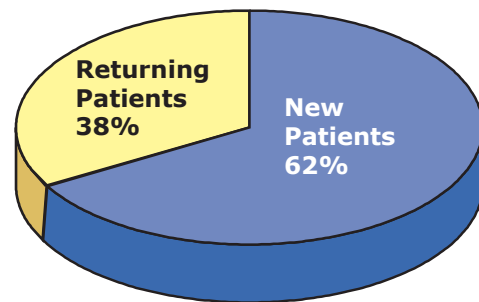
## PRESCRIPTION MEDICATION SUMMARY

2009 YTD	2008 YTD	Percentage of Change	Total Dispensed Since Inception
17,292	14,576	19% (+)	160,267

Arizona Patient Profile



New and Returning Patients



## COMMUNITY COMMITMENT: YTD 2009

### ACTIVE ARIZONA VOLUNTEERS

Physicians	15
Nurses/Technicians	57
Pharmacists	16
Patient Educators	5
Patient Registration	100
Interpreters	36
Driver/Security	5
Administrative	6
Leadership Council	15
<b>TOTAL</b>	<b>248</b>

### 2009 CLINIC VOLUNTEERS

2009 YTD Hours / Value	2008 YTD Hours / Value
10,685 / \$388,211	9,699 / \$331,327

### 2009 CLINIC SERVICE SUMMARY

Average Med'l Visits Per Day	70.6
RX Dispensed per visit	1.72
Cost/Clinic Day	\$5,755

### PRO BONO COMMUNITY SERVICES

- Radiology/Diagnostic Imaging
- Laboratory
- Medical Supplies
- Medications
- Donated Clinic Space
- Utilities
- Specialty Doctors (in office pro bono)
- Mobile Medical Van Storage
- Vendor Pro Bono/Discounted Services (e.g. video production, printing, public relations, resource development, graphic design, information technology services, etc.)

### CLINIC LOCATIONS

Christ the King Community Center, Mesa

Maryvale Church of the Nazarene, Maryvale

Shepherd of the Valley Lutheran Church, Phoenix

St. Catherine of Siena, South Phoenix



**APPOINTMENT NUMBER: 602.486.7798**

*Proudly serving the Valley since 1997  
2009 "Health Care Heroes" Finalist*