



# Mission of Mercy Mobile Medical Clinic

## Care With Compassion



Since our inception, we have served more than 44,000 individuals and provided nearly 125,000 patient visits. All of our patients share a common thread—they are uninsured and are not able to qualify for government or state medical plans.

Because we do not ask our patients invasive questions to prove their economic hardship, our clinic can serve those who would otherwise

be too fearful or embarrassed to seek medical help elsewhere. Most people know that our patients come to us without insurance, but did you know:

- 80% of our patients live in a household where at least one member is employed and many patients work two jobs just to make ends meet?
- 68% of patients return to M.O.M. for follow-up care and use our clinics as their medical home?
- Two-thirds of our patients are women and children, the most vulnerable links in fragile family units?

More than half of our patients suffer from a variety of chronic health conditions such as heart disease, diabetes, high blood pressure, and asthma. M.O.M. emphasizes preventive care in order to help patients avoid dangerous complications and costly hospital emergency room care.

“At my first visit to Mission of Mercy, it became apparent that all my worries were unfounded...the level of competence and caring was beyond my expectations and superior to anything I had experienced elsewhere.”

— Rick, Patient



## Healing Through Love



Working-poor families have enough money for food, shelter and clothing, but often not enough for medical care. Because they cannot afford a visit to the doctor, families simply do without for as long as possible. This results in undiagnosed and untreated chronic illness, the spread of contagious disease, costly hospital emergency care, associated depression and sadly, preventable and premature death.

In 1994, Drs. Gianna and Michael Sullivan abandoned their successful medical careers and created Mission of Mercy to restore dignity to the poor, and uninsured by providing free mobile health care and prescriptions to working poor families of rural Maryland and Pennsylvania. In late 1997, M.O.M. arrived in Arizona, where it now operates five clinic sites throughout Maricopa County. A third M.O.M. program operates out of Corpus Christi, Texas.

While we are fully-equipped to diagnose and treat medical conditions, our model of care extends much deeper. M.O.M. seeks to restore dignity to all people by being an instrument of “healing through Love,” and by the reciprocal sharing of God’s mercy with those we serve. We seek to transform lives not only through physical healing, but through compassion and love.



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## Bringing the Doctor to the People



Mission of Mercy addresses the need for accessible, cost-effective primary health care by “bringing the doctor to the people” through its two mobile medical clinics. Our ability to deliver services directly

into neighborhoods helps us more effectively respond to the shifting needs in our community. All clinics are located near public transportation and use donated multi-faith church facilities to give our patients a sense of security and confidentiality as they seek medical care. We offer patients an opportunity to make advance appointments which minimizes time away from jobs and family responsibilities. M.O.M. is 100% funded by private donations and accepts no state or federal funding. We are the only free mobile primary care clinic in Maricopa County requiring no co-pays or proof of poverty documentation.

## Volunteers: The Heart of M.O.M.



Medical staff, volunteers, community partners and prayer are the lifeblood of Mission of Mercy. Everyday, more than 275 volunteers compassionately help patients understand their medical conditions and encourage them to take preventive action to avoid costly complications and further illness. Our Medical Director is supported by a cadre of volunteer medical professionals. Non-medical volunteers carry out a variety of duties including registering patients, pulling records, and providing critical bi-lingual interpreting services.

“I am one of the first people to greet our patients as they walk through our doors with looks of despair on their faces. Our job is to heal them with our love and restore their dignity.”

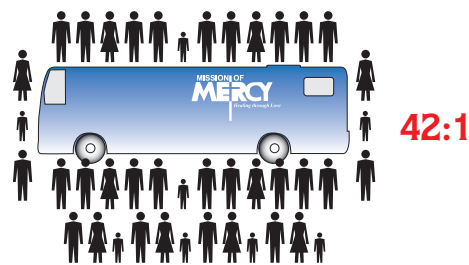
— Jonathon Anderson, Registration Volunteer

## A Coalition of Care

Mission of Mercy is grateful for the powerful collaboration of like-minded people who have aligned with us to ensure that health care for the working poor and uninsured is available. Nearly \$600,000, or one-third, of our operating budget is comprised of in-kind donations and services annually. Pro bono and in-kind services include donated clinic facilities, medical equipment and supplies, prescription medications, donated labs and hospital imaging services, and clinic volunteers who all work together to support our expanding mobile medical program.

## Cost of Care: Emergency Room vs. M.O.M.

On an average clinic day, M.O.M. physicians see roughly the same number of patients as are seen in a busy metropolitan emergency room. Treatment at a local hospital ER for primary health concerns such as a fever, chest pain, or a respiratory infection can cost \$3,693 on average.\* M.O.M.’s average out-of-pocket cost to treat similar types of ailments every day totals just \$87 per patient, which includes a one-on-one doctor visit, patient education, and life-saving prescriptions.



That means for the cost of every one person treated at the ER, M.O.M. can treat 42 individuals at its clinic! Thanks to the generosity of its donors and volunteers, M.O.M. is able offer an effective, non-governmental solution to a very public problem.

\* source: Arizona Republic, 3/6/11

We serve patients at five sites in the Phoenix-metro area. Clinic hours are 8 a.m. to 3 p.m. Clinic days may vary. Please call 602.486.7798 to confirm.

To make an appointment at our Avondale Clinic (only) please call 623.932.2723 on Tuesdays and Thursdays from 9 a.m. - 2 p.m.  
To make an appointment at any of our five Mission of Mercy clinics, please call 602.486.7798 during the following hours:  
Tuesdays 1 p.m. - 6 p.m. and Thursdays 9 a.m. - 2 p.m.

1st and 3rd Tuesdays of the month  
Maryvale Church of the Nazarene  
3201 North 51st Ave., Phoenix

2nd and 4th Tuesdays of the month  
St. Catherine of Siena  
6600 South Central Ave., Phoenix

Every Wednesday  
Shepherd of the Valley Lutheran Church  
1500 West Maryland Ave., Phoenix

Every Thursday  
Christ the King Community Center  
1616 East Broadway, Mesa



2nd and 4th Mondays of the month  
First Southern Baptist Church of Avondale  
1001 N. Central Ave, Avondale

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